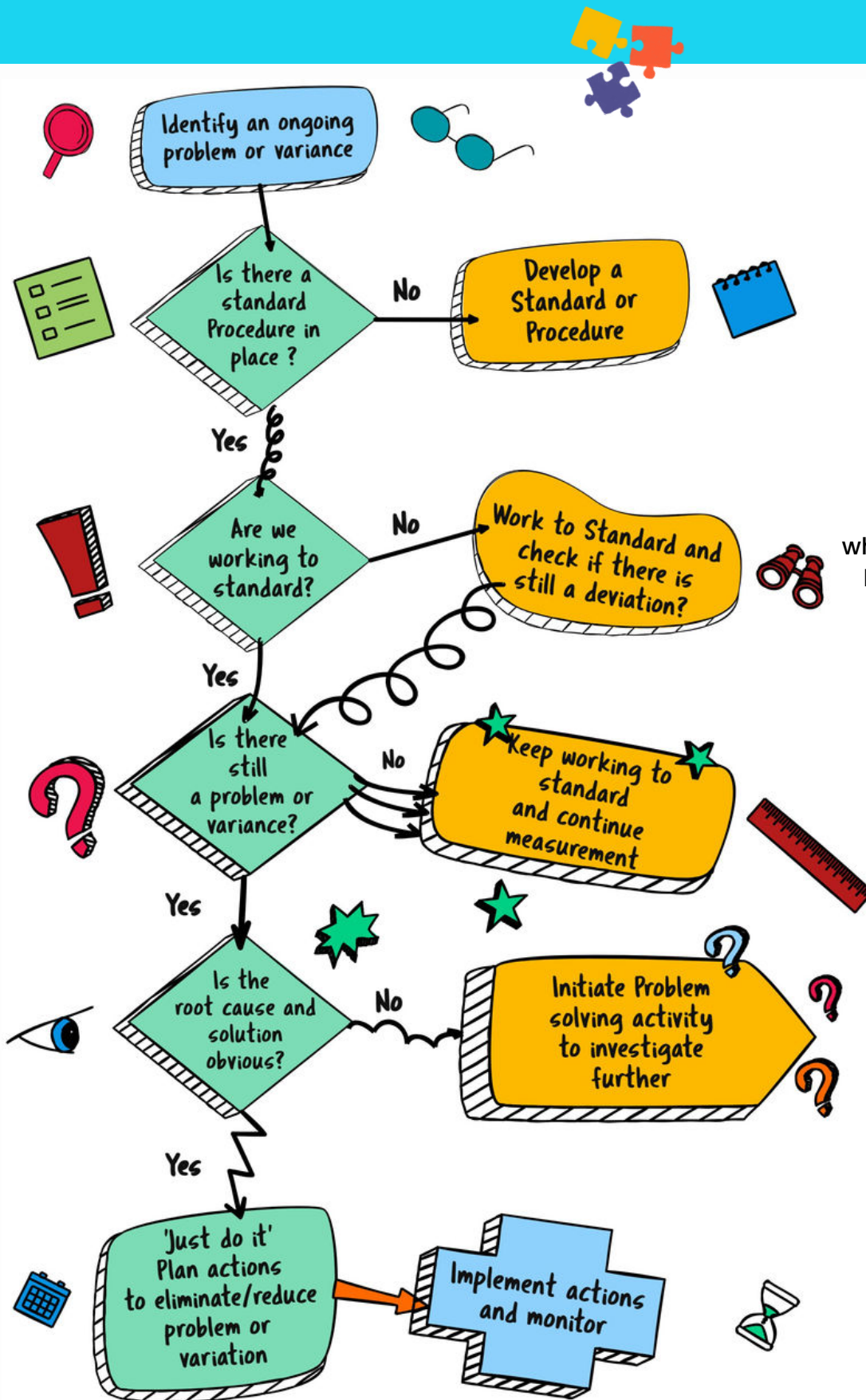


# INITIAL STEPS TO DECIDING A PROBLEM SOLVING APPROACH



Just check there is a standard/procedure in place before jumping into more extensive investigation

There are occasions where the standard is not being followed. Follow standard to check if problem persists.