



Continuous Improvement Through People, Learning, and Leadership



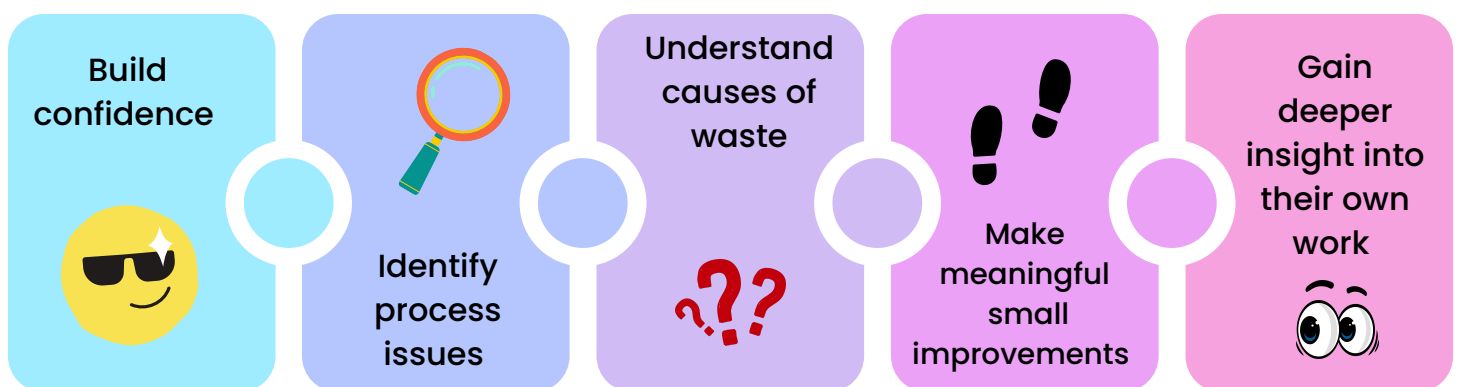
Building Confidence

Providing opportunity is one of the most powerful ways to develop people. It is not always about what I know, but rather how others develop their own understanding and capability. Recognising each person's starting point is essential.

Many people have never had the opportunity to step back and truly observe their own processes — or even see how other areas of the factory or office operate. Over time, non-value-added activities often become accepted as “normal work” simply because they have always been done that way.

It is often when people stand on the outside looking in that opportunities become visible.

Training, coaching, and guided observation help people:



Everyone learns differently. Creating opportunities for people to express ideas, participate, and experiment helps build both experience and confidence.

Do not try to do everything at once. Develop achievable steps, apply improvements consistently, and build momentum over time.

